

FlashPro Software and Hardware

Installation Guide

Actel Corporation, Mountain View, CA 94043

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General Information

FlashPro software is downloadable for free from
http://www.actel.com/download/program_debug/flashpro/default.aspx.

Actel Supported Platforms and Software System Requirements

FlashPro Software is supported on the following 32-bit and 64-bit (x64) Windows systems:

- XP with Service Pack 3
- Windows Vista
- Windows 7

Note: FlashPro and FlashPro Lite parallel port support is not available on Windows Vista and Windows 7 64-bit systems.

See the Actel website for a full list of supported platforms: <http://www.actel.com/products/software/libero/sysreqs.aspx>

FlashPro Minimum System Requirements

Processor speed: 0.450 GHz Pentium

File System: NTFS or FAT32

Minimum disk space for installation: 110 MB

RAM: 256 MB

Other: HTML browser; 1024x768 resolution

Installing FlashPro Software

Before installing the FlashPro software, make sure your System USB drivers are up to date.

FlashPro software supports all FlashPro programmers, i.e. FlashPro4, FlashPro 3x, FlashPro3, FlashPro Lite, FlashPro and the Low Cost Programming Stick (LCPS).

Note: Libero IDE v8.6 SP1 and FlashPro 8.6 SP1 are the MINIMUM versions required for FlashPro4.

FlashPro is included as part of the Actel Libero IDE software and automatically installs in the folder: c:\Libero. You can also download a standalone version of FlashPro from the Actel website. For both installation options, follow the FlashPro InstallShield Wizard instructions.

To install the FlashPro software:

1. Install from the Libero IDE DVD or download the FlashPro software from <http://www.actel.com/download/default.aspx>.
2. If you have FlashPro4, FlashPro3x, FlashPro3, LCPS or FlashPro programmer connected to the USB port of your PC, disconnect it now.
3. Libero IDE installation and stand-alone FlashPro installation vary slightly. When the InstallShield Wizard starts, click **Yes** to accept the license agreement, and follow the wizard.
4. Click **Next** to install Libero IDE or FlashPro software to the default destination folder. To install to a different folder, click **Browse** and select another folder.
5. Click **Next** to complete your installation.
6. Click **OK**. Software setup is complete.

To install the FlashPro USB hardware driver after you install software, see “Installing USB Drivers for the FlashPro4/3x/3 and Low Cost Programming Stick (LCPS) for IGLOO, ProASIC3 and Fusion Device Programmers” on page 9.

Installing Programmer Hardware

Installing USB Drivers for the FlashPro4/3x/3 and Low Cost Programming Stick (LCPS) for IGLOO, ProASIC3 and Fusion Device Programmers

To connect a single FlashPro4/3x/3/LCPS to your PC using a USB port:

1. After installing the software successfully, connect one end of the USB cable to the FlashPro4/3x/3/LCPS device programmer and the other end to your PC USB port.
Depending on your operating the system, the Found Hardware Wizard opens during the installation. This occurs because FlashPro4/3x/3 and the LCPS require a software driver for the programmer. If the Found Hardware Wizard does not open then your drivers were installed successfully.
2. The **Found New Hardware Wizard** may ask you to specify the driver location from the Files Needed dialog box. If so, click the **Browse** button to navigate to your driver (if necessary). Once the file location is in the **Copy Files From** text box, click **OK**.
If FlashPro was installed as part of the Libero IDE default installation, the drivers are located at C:/Libero/Designer/Drivers/<DriverDirectory>, where <DriverDirectory> corresponds to the directory assigned by your operating system. If you installed standalone FlashPro your drivers location depends on your install directory and operating system.
3. If you are using the x86 version of Windows (XP, Vista, or Windows 7), the Hardware Installation box may display a warning message regarding hardware testing. If you see the warning message click **Continue Anyway**. Click **Finish** to complete the hardware installation process. If the Found New Hardware Wizard starts again, repeat the steps to complete your hardware installation.

To connect multiple FlashPro4/3x/3/LCPSs using a powered USB hub:

1. Make sure your hub is a powered USB hub. Only powered USB hubs can be used.
2. Connect the USB hub to the PC. If the powered USB hub is not already connected, then follow the instructions for the hub setup and connect the cable from the hub to the PC.
3. Connect programmer to powered USB hub.
4. Connect one end of the USB cable to the programmer's USB connector. Plug the other end of the cable into a free port on the USB hub.
5. After you have successfully installed the driver, the amber LEDs activate and the power LED marked ON remains illuminated, indicating a connection to a powered USB port. The ACTIVITY LED turns off after 2 seconds.
6. Repeat steps 3-4 for each programmer you wish to add.

Note: USB is hot-swappable, which means you do not have to power down the PC when plugging/unplugging the FlashPro4/3x/3/LCPS programmer.

Do not unplug the programmer while the programmer is performing a programming sequence.

FlashPro4/3x/3/LCPS Troubleshooting

If using FlashPro4, the minimum version of Libero IDE or FlashPro software required is v8.6 Service Pack 1. You must have Libero IDE v8.6 SP1 or FlashPro v8.6 SP1 to use FlashPro4.

When installing/using a FlashPro4/3x/3/LCPS programmer for the first time, the Windows device wizard may not always find the driver automatically. In this case you may have to use the Install Drivers wizard. If FlashPro was installed as part of the Libero IDE default installation, the drivers are located at C:/Libero/Designer/Drivers/<DriverDirectory>, where <DriverDirectory> corresponds to the directory assigned by your operating system. If you installed standalone FlashPro your drivers location depends on your install directory and operating system.

If you are using Windows XP, the Hardware Installation box may display a warning message regarding hardware testing. If you see the warning message click **Continue Anyway**. Click **Finish** to complete the hardware installation process. The Found New Hardware Wizard starts again. Click through the wizard again to complete your hardware installation.

Note: The Low Cost Programming Stick (LCPS) is not intended to be a replacement or alternative for FlashPro4/3x/3. It has a completely different header connection to the PCB. The LCPS only supports various Actel demo and development kits.

Uninstalling Old FlashPro4/3x/3/LCPS Drivers

If Windows uses the wrong device driver, the FlashPro 4/3x/3/LCPS programmers will not work. Symptoms of an incorrect driver include FlashPro being unable recognize the programmer, freezing, or both. Because Windows retains information about each device that has ever been plugged in, it may not be as simple as uninstalling one software package and installing another.

You may need to manually uninstall the wrong device driver. Below are the steps to manually uninstall the wrong device driver and indicate to Windows to use the correct FlashPro4/3x/3/LCPS driver.

Uninstalling Drivers in v9.0SP1 Software and Above

To uninstall a driver for software v9.0SP1 and above on Windows XP, open the **Control Panel** and click **Add/Remove Programs**. Select the Driver Package for the specific software version you wish to uninstall and click **Change/Remove**.

For example, your Driver Package may be listed as:

Windows Driver Package - Actel Corporation (FP3B-CYUSB) USB <install date and version>

Uninstalling the Driver in Pre v9.0SP1 Software

FlashPro4 and FlashPro3 have a dual-driver installation. The device is assigned a PID when it is connected and the PID changes when the driver is installed.

To uninstall the wrong device driver:

1. Right-click **My Computer** on the PC desktop and choose **Properties** to open the System Properties dialog box.
2. Click the **Hardware** tab.
3. Open the **Device Manager**.

If Windows is using the wrong device driver for the FlashPro4/3x/3/LCPS, the offending device driver must be removed. To do this, the device driver needs to be identified. The device driver could appear under:

- The Human Interface Devices (HID) list: If you have multiple HID devices, you will need to check the driver properties and find one with Vendor ID (VID)=1514 and Product ID as specified in [Table 2-1](#).

Table 2-1 · HID and USB Controller List

Product ID (PID)	Programmer
2007	FlashPro4
2006	
2005	FlashPro3x/3/LCPS
2004	
2003	FlashPro

- The Universal Serial Bus (USB) controllers list: If there is an unknown USB device with a yellow ! or red X through it, check the driver properties and view the VID (1514) and PID to verify it refers to the FlashPro4/3x/3/LCPS as specified in [Table 2-1](#).

- The Other Devices list: A yellow ! or red X will display indicating there is a problem communicating with this device.
- 4. Once you find the incorrect device, **right-click** the device and choose **Uninstall** from the drop-down menu. Click **OK** in the warning message.
- 5. Unplug the FlashPro4/3x/3/LCPS and wait 20 seconds, then plug the programmer back in. If the correct drivers are installed on the PC when the FlashPro4/3x/3/LCPS is plugged back in, the Found New Hardware Wizard appears and you will be able to direct it to the correct driver files.

Example: Uninstalling FlashPro3 Driver - Pre v9.0SP1 Software

Bad Loader Driver - If your loader driver is bad your Device Manager displays:

PID 2004 "FlashPro 3 Firmware Loader"

The uninstall targets the Firmware Loader driver. Once the is driver reinstalled it attempts to use the USB driver. If the USB driver is bad, you will need to uninstall it now.

Bad USB Driver - If your USB driver is bad your Device Manager displays:

PID 2005 - "FlashPro 3 USB Driver"

The uninstall applies to the USB driver serving PID 2005.

Installing the Parallel Port Driver for FlashPro/FlashPro Lite for ProASICPLUS and ProASIC Devices

FlashPro and FlashPro Lite programmers support any type of hardware port that uses an I/O address. Also, multiple parallel ports may be used in the same FlashPro session.

Recommended PCMCIA card for laptops without a parallel port:

- StarTech CB1PECP
- Chipset: Oxford MPC1952

<http://www.startech.com/item/CB1PECP-1-Port-Parallel-EPPECP-CardBus-Adapter.aspx>

Note: FlashPro Lite supports only ProASIC^{PLUS}, you cannot use FlashPro Lite with ProASIC.

Do not install parallel port drivers on 64-bit systems using v9.0 and older installers. You can install parallel port drivers if you are using v9.0sp1 or above.

(ProASIC^{PLUS} ONLY) To connect the FlashPro Lite programmer to your PC using the parallel port:

1. Connect the programmer to a parallel printer port on your PC. Connect one end of the IEEE 1284 cable to the programmer's connector.
2. Plug the other end of the cable into your parallel printer port and tighten the screws. You should not have any licensing dongles connected between the parallel port and cable. Your port settings must be EPP or bidirectional. Actel also supports the ECP mode with the FlashPro v2.1 software and newer.
3. Verify that you are connected to the correct parallel port on your computer. Actel recommends that you dedicate a port to the programmer. Connecting to a serial port or a third party card may damage the programmer. This type of damage is not covered by the warranty.
4. Connect the FlashPro ribbon cable with the programming header and turn the target board on.

Note: If you see two blinking LEDs on the programmer after you have connected the programmer to the parallel port, make sure the parallel port cable is connected firmly to the PC parallel port.

To connect the FlashPro programmer to your PC using a parallel port:

1. Verify that the FlashPro power switch is in the 0 position.

2. Connect the FlashPro programmer to a parallel printer port on your PC. Connect one end of the IEEE 1284 cable to the programmer's connector.
3. Plug the other end of the cable into your parallel printer port and tighten the screws.
You should not have any licensing dongles connected between the parallel port and cable. Your port settings should be EPP or bidirectional. Actel also supports the ECP mode with the FlashPro version 2.1 software and newer versions.
4. Verify that you are connected to the correct parallel port on your computer. Actel recommends that you dedicate a port to the programmer. Connecting to a serial port or a third party card may damage the programmer. This type of damage is not covered by the warranty.
5. Plug the DC adapter into a power socket.
6. Plug the other end of the AC power supply to the DC-IN input at the back of the FlashPro.
7. Turn on the programmer by turning the FlashPro power switch to the 1 position. The power LED on the front of the programmer lights up. If it does not, contact Actel technical support at (888) 99-ACTEL.

To connect a FlashPro programmer to your PC using a USB port:

1. Connect the programmer to a USB port on your PC. Connect one end of the USB cable to the programmer's USB connector. Plug the other end of the cable into your USB port.
2. Plug the DC adapter into a power socket.
3. Plug the other end of the AC power supply to the DC-IN input at the back of the FlashPro.
4. Turn on the programmer by turning the FlashPro power switch to the 1 position. The power LED on the front of the programmer lights up. If it does not, contact Actel technical support at (888) 99-ACTEL.

Note: USB programming is slower than programming through the parallel port for a single device. USB is hot-swappable, which means you do not have to power down the PC when plugging/unplugging the FlashPro programmer. Do not unplug the programmer while programming is active and performing a programming sequence.

Product Support

Actel backs its products with various support services including Customer Service, a Customer Technical Support Center, a web site, an FTP site, electronic mail, and worldwide sales offices. This appendix contains information about contacting Actel and using these support services.

Customer Service

Contact Customer Service for non-technical product support, such as product pricing, product upgrades, update information, order status, and authorization.

From Northeast and North Central U.S.A., call 650.318.4480

From Southeast and Southwest U.S.A., call 650.318.4480

From South Central U.S.A., call 650.318.4434

From Northwest U.S.A., call 650.318.4434

From Canada, call 650.318.4480

From Europe, call 650.318.4252 or +44 (0) 1276 401 500

From Japan, call 650.318.4743

From the rest of the world, call 650.318.4743

Fax, from anywhere in the world 650.318.8044

Actel Customer Technical Support Center

Actel staffs its Customer Technical Support Center with highly skilled engineers who can help answer your hardware, software, and design questions. The Customer Technical Support Center spends a great deal of time creating application notes and answers to FAQs. So, before you contact us, please visit our online resources. It is very likely we have already answered your questions.

Actel Technical Support

Visit the [Actel Customer Support website \(www.actel.com/custsup/search.html\)](http://www.actel.com/custsup/search.html) for more information and support. Many answers available on the searchable web resource include diagrams, illustrations, and links to other resources on the Actel web site.

Website

You can browse a variety of technical and non-technical information on Actel's [home page](http://www.actel.com), at www.actel.com.

Contacting the Customer Technical Support Center

Highly skilled engineers staff the Technical Support Center from 7:00 A.M. to 6:00 P.M., Pacific Time, Monday through Friday. Several ways of contacting the Center follow:

Email

You can communicate your technical questions to our email address and receive answers back by email, fax, or phone. Also, if you have design problems, you can email your design files to receive assistance. We constantly monitor the email account throughout the day. When sending your request to us, please be sure to include your full name, company name, and your contact information for efficient processing of your request.

The technical support email address is tech@actel.com.

Phone

Our Technical Support Center answers all calls. The center retrieves information, such as your name, company name, phone number and your question, and then issues a case number. The Center then forwards the information to a queue where the first available application engineer receives the data and returns your call. The phone hours are from 7:00 A.M. to 6:00 P.M., Pacific Time, Monday through Friday. The Technical Support numbers are:

650.318.4460

800.262.1060

Customers needing assistance outside the US time zones can either contact technical support via email (tech@actel.com) or contact a local sales office. [Sales office listings](http://www.actel.com/contact/offices/index.html) can be found at www.actel.com/contact/offices/index.html.



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Actel Corporation • 2061 Stierlin Court • Mountain View, CA 94043 • USA

Phone 650.318.4200 • Fax 650.318.4600 • Customer Service: 650.318.1010 • Customer Applications Center: 800.262.1060

Actel Europe Ltd. • River Court, Meadows Business Park • Station Approach, Blackwater • Camberley Surrey GU17 9AB • United Kingdom

Phone +44 (0) 1276 609 300 • Fax +44 (0) 1276 607 540

Actel Japan • EXOS Ebisu Building 4F • 1-24-14 Ebisu Shibuya-ku • Tokyo 150 • Japan

Phone +81.03.3445.7671 • Fax +81.03.3445.7668 • <http://jp.actel.com>

Actel Hong Kong • Room 2107, China Resources Building • 26 Harbour Road • Wanchai • Hong Kong

Phone +852 2185 6460 • Fax +852 2185 6488 • www.actel.com.cn